



- 3 months on...
- New challenges
- Playbook Update#1

You are doing well.

We are all doing well.

Don't be too hard on yourself or your loved ones.



Online resources

- Visit www.kingdomhouses.co.uk/covid-19 for a wealth of resources.
- Pages have been updated.
- Old pages moved under a sub-menu.
- Gloves have been removed from my recommendation as hand sanitizer is shown to be more practical.
- **NEW PAGES:**
 - Cleaning resumes
 - Viewings
 - Moving in new tenants
 - Repair visits
 - Wear a mask in public spaces
 - Social bubbles – not very useful for shared houses



COVID19 – OFFICIAL RESPONSE – 15 June

Many thanks to all

- A massive thank you to each and every person that volunteered to be the second in command (2IC), and for those who have gone out to buy supplies (not always the same person).
- Shout-out to those who took on the cleaning role for the half of May and the month of June
- To the few that kept working, and for those supporting us while on furlough
- For each and every thing YOU did to make it easier or even possible for us to keep operating and looking after the houses
- The biggest shout of gratitude to those key workers who kept the country going including grocery store workers, delivery drivers, take away restaurant workers – in the last three months we could still order food and what a blessing that is!
- MASSIVE THANK YOU TO MACNAB PLUMBING WHO KEPT WORKING ALL THE WAY THROUGH TO KEEP OUR BOILERS GOING AND OUR WATER HOT.
- Most of all, a thank you to you!
- Thank you for taking care of yourself, for looking after yourself, and for being there for yourself.
- You matter and I hope each person has learnt something valuable during lockdown and perhaps we all are more grateful for the small pleasures. The dance classes we may again attend one day, the garden pubs that are just around the corner, the humble latte from our favourite barista, and last but certainly not least – the restaurant experience.
- So much joy that we can all look forward to experiencing.
- This too will pass. We will get through it. We will be victorious.



Cleaning service and supplies

- Cleaning service
 - Currently operating at full cost via external providers (in-house or contract)
 - From 6th of July the normal cleaners will return
- Cleaning supplies
 - We would like to continue the system we have been using.
 - The 2IC or other person to please buy the supplies for June and for July staying within the budget.
 - Some requests, where 2ICs have saved money on the budget, have come in
 - If it is within budget can we buy a new broom/mop – YES
 - If it is within budget can I buy glass cleaner – YES
 - Can we buy expensive toilet paper – NO. THIS IS A WASTE. (You don't have to buy something that gives papercuts but we don't have the money to buy the stuff you see in the dog adverts = <https://www.youtube.com/watch?v=C6EQvxjEnvQ>)
- Garden stuff like weed killer for the lawn
 - This can be purchased as an extra but please check with us on the cost before hand. Email us, we can consider it.
 - Grass seeds? Email us, we can consider it.
- Receipts
 - Must be kept and emailed to us. No need for fancy spreadsheets, just take a photo with your phone and that'll do.



Summary of changes

- Cleaners return from the 6 July
- In-person viewings resume subject to vetting and safety measures
 - We are still pre-vetting tenants and doing virtual viewings first.
 - Virtual viewings filter out around 80% of our in-person viewings. So if we bring 1 person to your house, imagine there were 4 other unsuitable ones (dates didn't line up/they misread the advert etc...)
- Moving in new tenants resumes subject to vetting and safety measures
- Repair visits resume in full subject to safety measures
- Social bubbles – They don't change anything for shared houses. You may have guests in the garden (it is okay if they have to walk through the house to get there but keep social distancing in place).
 - Chances of transmission outside were “vanishingly small” because “the amount of dilution from fresh air is so high” - Dr Chris Smith, University of Cambridge
- Our policy on guests is to mirror what the UK government has set and we request people try to follow the spirit and the letter of the law.
- Masks!!
 - We are delivering complimentary masks to each house and also taking meter readings for the houses where we have been unable to get them (50 masks per house – we are giving our tenants over 2,500 masks)
 - This is so that you have a solution while you find out how to source your own masks.
 - Kindly make sure you wear them when you are going into a shop or a public space like a bus, train, or the tube
 - 10 masks per tenant, so please use them sparingly until you are able to source your own masks
- Kingdom Houses will continue to use the INS system to let you know of our visits to your property
- Since most companies will be opening up by the end of June you will have to accept that some of your housemates may return to work. You must trust them, trust that they will be careful and cautious, and know that they don't want to get sick and they don't want to make you sick.
- We must all keep offering each other dignity and respect, at times all of us have been greatly tempted to fail - and many have. It is now time to renew our strength, to stay vigilant, and to keep fighting.



A reminder, just in case

- **DRAINS**
 - → DO NOT FLUSH WEIRD THINGS DOWN THE DRAIN
 - → We do not want to spend time unblocking drains – it is very unpleasant 😊
 - → 80% of drain blockages are from wet wipes
 - → Please only flush toilet paper, poo, and pee down the drains

- **OTHER**
 - → Be careful with things
 - → Don't be heavy handed with appliances (washing machine/doors etc...)

- **REPAIRS**
 - → If an appliance breaks we may struggle to source the replacement part.
 - → So be gentle



Some news updates

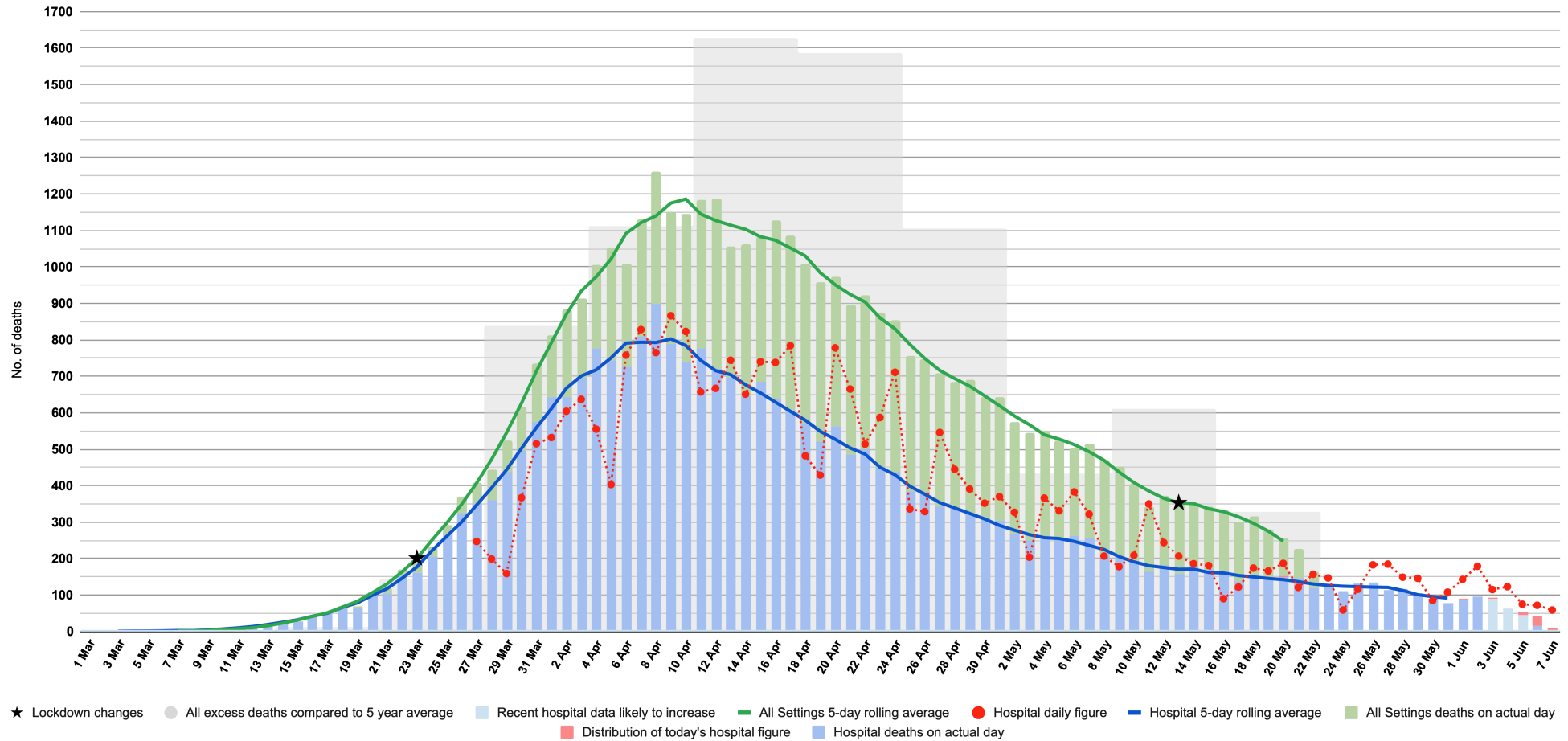
- Turns out it does also protect you:
 - “Just 55.8 per cent of those who wore a mask became infected, compared with 80.8 per cent of those who didn’t.”
- Wear masks to protect others - it’s not about you.
 - Of course it’s not fool proof but if it reduces spread, then it is a good thing.
- Wear masks when in enclosed public spaces
 - The tube, or bus
 - When shopping
- T-Cells are heroes
 - <https://www.telegraph.co.uk/health-fitness/body/no-antibodies-could-still-have-had-covid-fighting-t-cells/>
- Geographic animation – See how things progress
 - <https://d216amgrl28sbm.cloudfront.net/2020-06-10-per-million.gif>
- France hasn’t seen an increase since ending lockdown
 - <https://www.telegraph.co.uk/news/2020/06/13/macron-announce-post-covid-plan-france-sees-no-rise-infections/>



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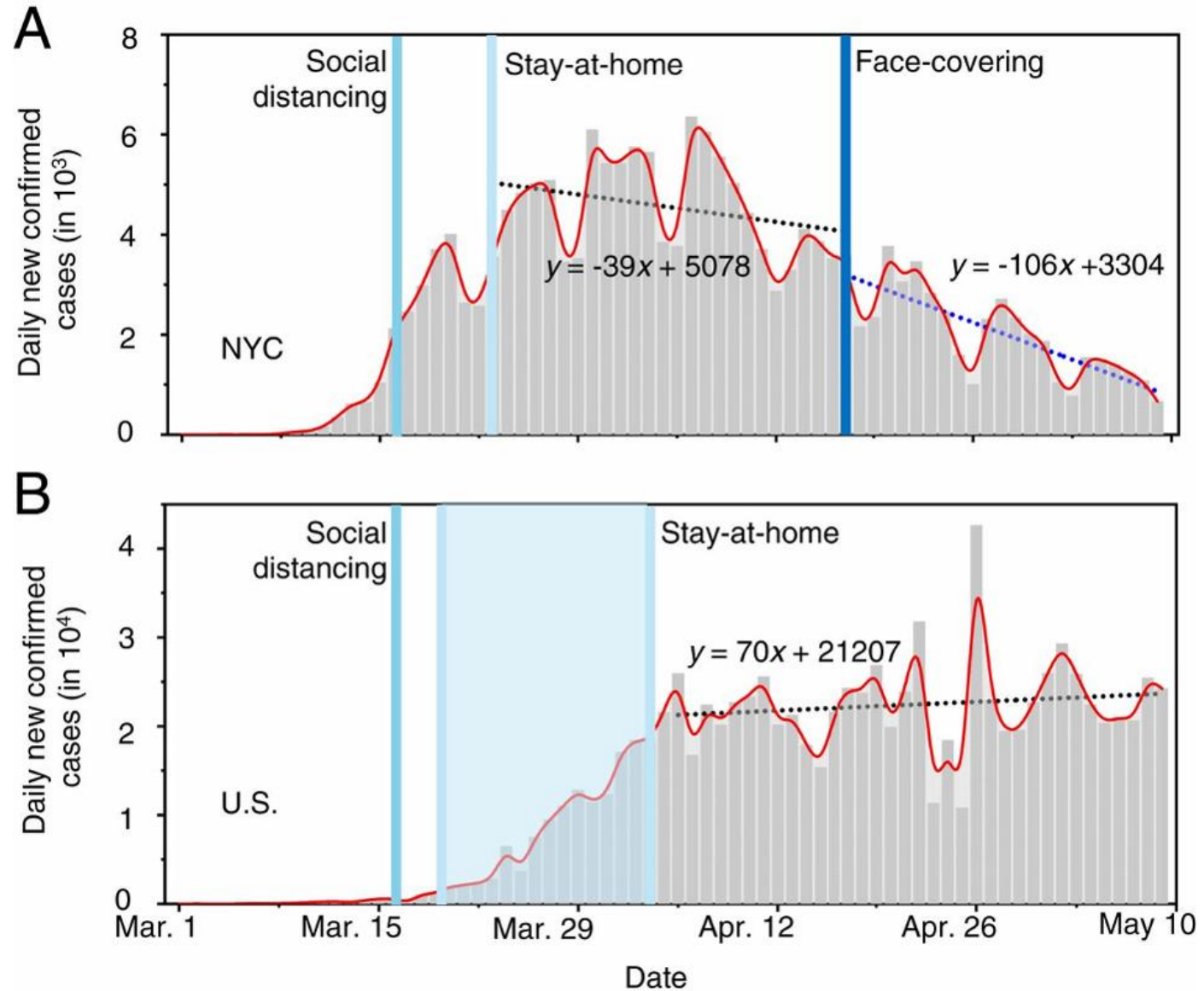
England COVID-19 Deaths Increase by Actual Day in Hospital and All Settings - UPDATED 8 JUNE

Created by u/thomalexday / Hospital data - NHS England / All settings and excess deaths data - Office for National Statistics / Rolling averages are centred / Excess death figures recorded by date of registration



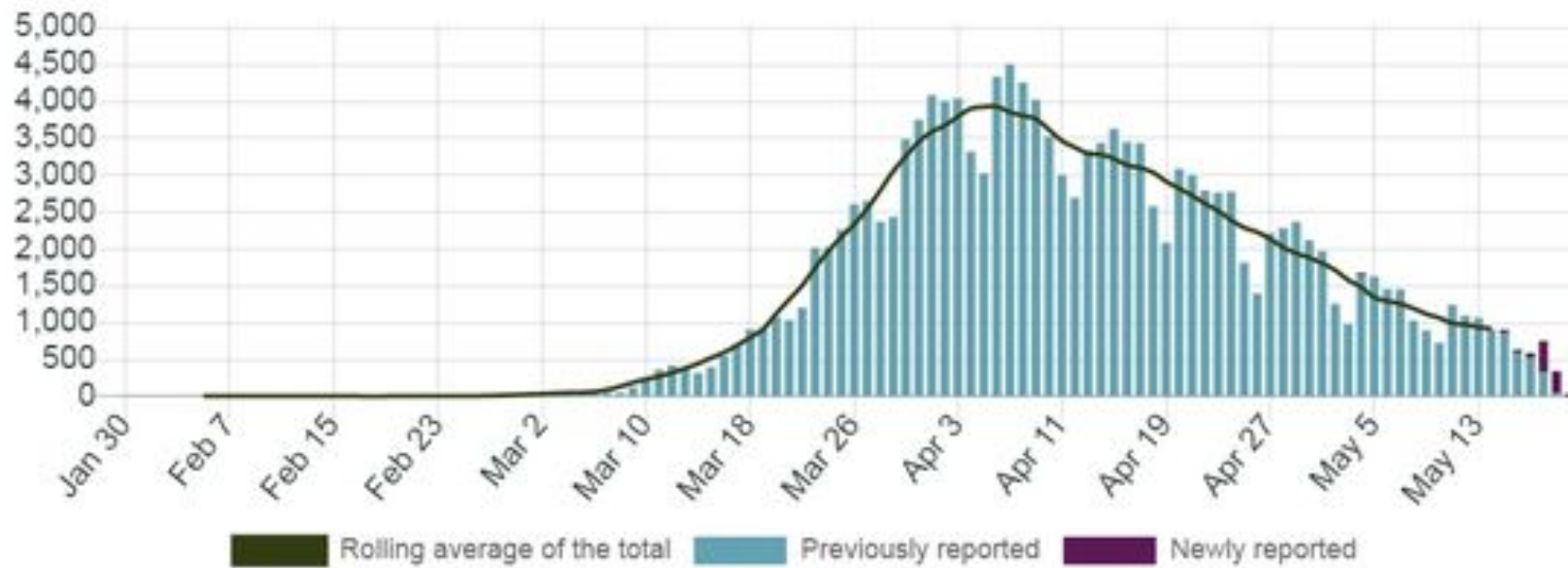


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Daily number of lab-confirmed cases in England by specimen date



Total confirmed cases showing those previously reported and newly added cases separately. New cases are attributed to the day the specimen was taken.